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**Citation:** Lahtinen, K., Slingsby, A., Dykes, J., Butt, S. & Fitzgerald, R. (2015). Informing Non-Response Bias Model Creation in Social Surveys with Visualisation. Paper presented at the VIS 2015, 25-10-2015 - 30-10-2015, Chicago, USA.

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# Informing Non-Response Bias Model Creation in Social Surveys with Visualization http://openaccess.city.ac.uk/12333

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Non-response bias in social surveys is one of the most challenging issues facing social science research. We are building a model to try and predict non-response bias for the European Social Survey. Selecting variables for use in the model is difficult as the pool of variables is large, geographic a unfamiliar. A collaborative design process involving social scientists and visualization is developing solutions.

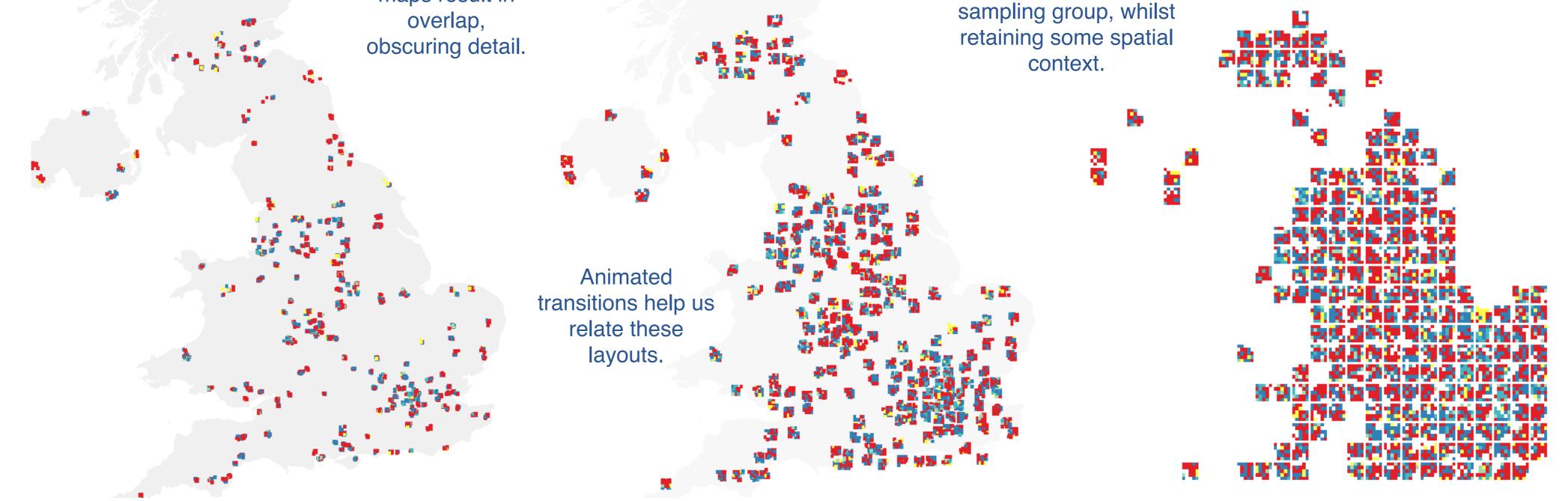
#### CREATING A SUITABLE LAYOUT

Conventional maps result in

**R**.

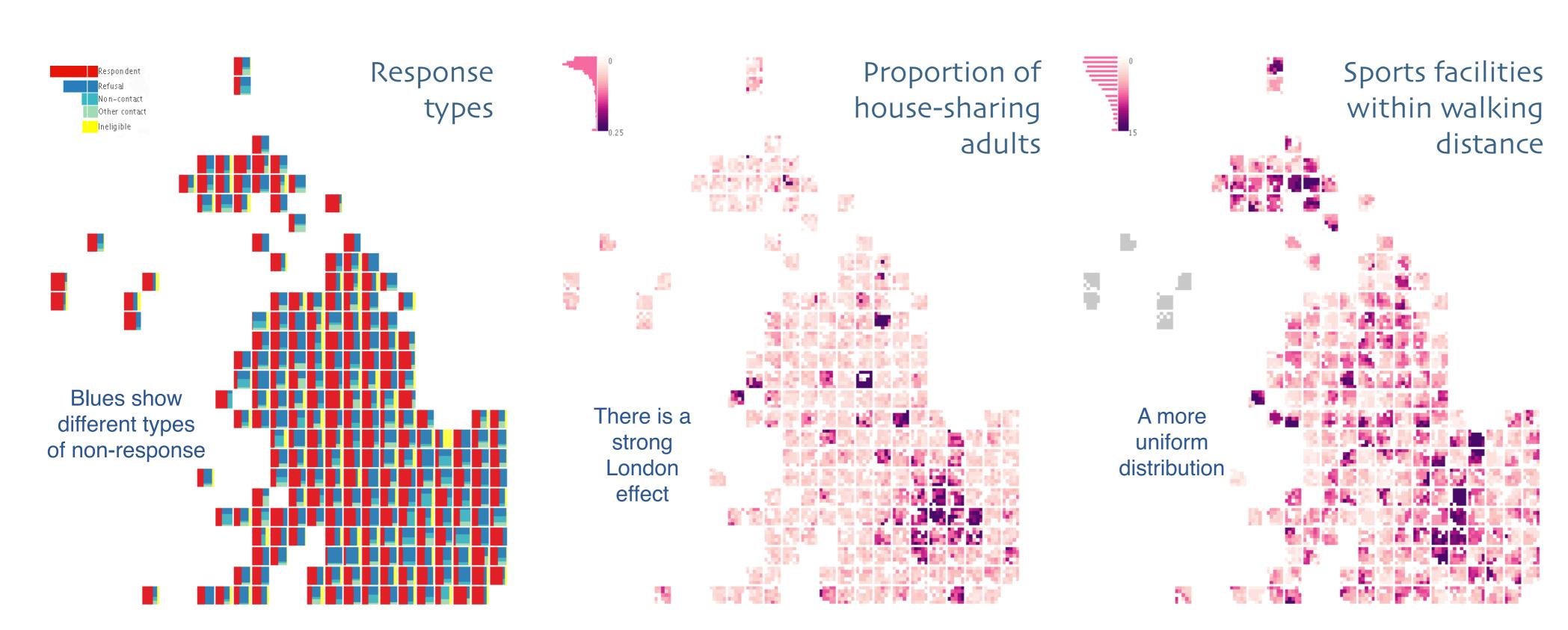
Our new layout lets us see all 20 addresses in each 8

The 226 sets of 20 tightly clustered household locations are challenging to display in a way that both retains geographical relationship and avoids occlusion. Our carefullydesigned layout preserves this two-level hierarchy, in a non-occluding manner.



## UNDERSTANDING DATA DISTRIBUTIONS

This layout enables us to quickly flick through hundreds of variables, helping us choose those variables with suitable distributions. For example, London-centric density of house-sharing adults makes this a potentially problematic variable for inclusion in a national non-response model.



### **COMPARING TO RESPONSE RATES**

Since we are modelling nonresponse, we want to know how our candidate variables relate to non-response. Our diverging colour scale emphasises both low (brown) and high (turquoise) response rates. Overlaying it on our variable maps with varying degrees of transparency helps us relate variable to response as we consider local models



Collaborative co-design is helping us sift through hundreds of variables that might help us predict non-response, leading to a better understanding of factors affecting non-response and more informed models.

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