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**Citation**: van Laer, T. (2011). Return of the narrative: studies on transportation in social media. (Doctoral thesis, Maastricht University)

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### Stellingen behorend bij het proefschrift

#### **RETURN OF THE NARRATIVE**

Studies on transportation in social media

#### TOM VAN LAER

- 1. Although scary movie viewers do not run out of a movie theatre because they believe that the killer on the screen is real, they intend to engage in future story-relevant behaviour (this dissertation, Chapter 2).
- After solving a word search puzzle, branch managers may feel just like angry customers (this dissertation, Chapter 3).
- Empirical analyses don't have to be complicated to be interesting.
- 4. If everything is perfect, there must be something wrong.
- 5. To err is human, to forgive service employees can be as well (cf., Alexander Pope; this dissertation, Chapter 4).
- If social networks manage privacy well, they will be neverending stories (this dissertation, Chapter 5).
- It would prove helpful to the accessibility of dissertations if the editorial we were banned so as not to interrupt readers' transportation.
- 8. Social media are too important to be taken seriously (cf., Oscar Wilde).
- 9. The world don't need scholars as much as I thought (Jamie Cullum).
- Writing a dissertation is hard, but the joys of a PhD candidate's life make up for it.