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Citation: Drummond, C. & Simpson, A. (2017). "Who's actually gonna read this?" An evaluation of staff experiences of the value of information contained in written care plans in supporting care in three different dementia care settings. Journal of Psychiatric and Mental Health Nursing, 24(6), pp. 377-386. doi: 10.1111/jpm.12380

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Link to published version: https://doi.org/10.1111/jpm.12380

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Table 1: Example interview questions and prompts

Interview questions and prompts
Q.3. Can you tell me about your general experience of paperwork in your workplace? Prompt: The amount, the quality, the usefulness of it, anything?
Q.9. Have you read any care plans whilst working today? Prompt: Has that helped your work? If not is there a reason why?
Q.10. Have you written any care plans whilst working today? Prompt: Has that helped your work?
Q.12 . Can you tell me how you involve the service user in their care planning? Prompt: e.g. Do you give them information on care plans? Do you write a care plan with them? How easy is it to do that?