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"Webcomics Archive? Now I'm Interested": Comics Readers Seeking Information in Web Archives

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Overview

This exploratory study of digital comics readers interacting with the UK Web Comic Archive (https://www.webarchive.org.uk/) was designed to understand what digital comics readers need from information and technology that support them in **finding** and **interacting** with **web-based comics**. The approach involved naturalistic observations and semi-structured interviews of digital web comics readers **searching** and **browsing** the archive remotely. Through these methods, we answered the following questions:

How Do Readers Discover and Share New Digital Comics?



- Through friends, on social media, viewing recommendations on comics apps:
- "Usually my friend will give me a link, or I will follow a link from Instagram".(DCR3)
- "I would be more likely to encounter new webcomics through other media".(DCR2)

"I have a look at what's new, the new releases of comics on the app, and then will download previews if I'm interested".(DCR1)

What Attracts Readers to Search and Browse a Comics Site or App?

Lots of visuals, including splash pages, featured comics, thumbnails, recommendations:



"I would have expected some sort of splash feature, or pages which showed comics in some format whether it's modern day webcomics or traditional comics". (DCR3)



Key Lessons Learned

Web archives are traditionally designed to be 'search-first' (and perhaps even findfocused). According to research participants, web archives are for looking for older or historical comics, or for research. Based on the findings from this exploratory research, webbased comics archives may need to be 'browse-first' and discover/encounter-focused.



Archive capture of Discord Comics by Tab Kimpton. Retrieved from https://www.webarchive.org.uk/ waybackarchive/20171001081918/ http://www.discordcomics.com/

This approach to heritage organization finding tools can be more broadly instructive of how readers and users in general engage with emerging types of visual and text-based information.